



QUALITY POLICY

The NORDMARIN LLC ultimate objective is to ensure our clients get the most professional services and the best final product the market can offer.

To achieve this objective we will at all times look for ways to improve our company's processes and operating procedures and to empower our employees to be responsible for their everyday work and actions.

The above company objectives will be reflected through the following Strategies / Actions:

- Maintain a quality management system satisfying the requirements of ISO 9001:2015;
- Establish and review individual Quality Objectives to ensure the overall company objectives are met;
- Monitor, assess, review and continually improve our quality management system and its effectiveness;
- Instigate and maintain an effective dialogue with our employees to ensure that our values and quality management system is understood by all the employees;
- Offer a complete range of marine repair and maintenance services and the required skillset to meet the customer requirements and the applicable legal, safety and regulatory requirements;
- Gauge our performance by maintaining an effective Customer Satisfaction Survey scheme;
- Review this Quality Policy at regular intervals for its continued suitability.

PAUL F. FRIEDBERG
Managing Director